

W I E S N 2019 - O K T O B E R F E S T TERMS AND BOOKING OPTIONS

THANK YOU FOR YOUR INTEREST IN OUR HEARTHOUSE DURING THE "WIESN" PERIOD.

THE FOLLOWING PAGES CONTAIN ALL NECESSARY CONDITIONS & INFORMATION ABOUT REQUESTS DURING THE "OKTOBERFEST" PERIOD FOR THE HEARTHOUSE.

PLEASE USE THE ONLINE - REQUEST FORM TO INFORM US ABOUT YOUR PREFERRED "OKTOBERFEST" - PACKAGE OR TABLE.

SPECIAL OPENING HOURS @ CLUB OKTOBERFEST 2019

SEPTEMBER 21st - OCTOBER 6 : 10 pm - Open End

ENTRANCE PROCEDURES, FEE'S AND TERMS:

WITH TABLE RESERVATION - FREE ENTRANCE ACCREDITATION REQUIRED



TABLE RESERVATION AND TERMS

CLUB

LOGE TABLE Max 8 Pax (6 seats)

Minimum Spend 2000

LOGE TABLE MEDIUM Max 12 Pax (8 seats)

> Minimum Spend 3000

LOGE TABLE LARGE Max 16 Pax (12 seats)

> Minimum Spend 4000

1/2 DJ - LOGE TABLE Max 14 Pax (8 seats)

> Minimum Spend 4000

DJ - LOGE TABLE Max 28 Pax (18 seats)

Minimum Spend

8000

CLUB BAR VIP SEATS Max 4 Pax (2 seats)

> Minimum Spend 1000

(RESERVATION WITH PRE-PAYMENT ONLY)



PAYMENT POLICY

PLEASE DO NOT TRANSFER ANY PAYMENTS UNLESS YOU GOT YOUR RESERVATION NUMBER.

YOU WILL RECEIVE YOUR RESERVATION NUMBER, ONCE WE COLLECTED ALL YOUR DETAILS (PER EMAIL OR FAX) .

YOUR RESERVATION IS CONFIRMED AFTER COMPLETE PAYMENT. PAYMENT MUST BE TRANSFERRED WITHIN 10 DAYS.

WE ACCEPT CREDIT CARDS AS WELL.

TERMS OF BOOKING AND CANCELLATION POLICY

CANCELLATIONS ARE POSSIBLE UNTIL 10 DAYS BEFORE THE ACTUAL DAY OF BOOKING. BY CANCELLATION IN DUE TIME WE CHARGE 50 CANCELLATION FEE.

CANCELLATION DELAYS OR NO - SHOWS WITHOUT A NOTICE ARE FULLY CHARGED.

THE HEARTHOUSE RESERVES THE RIGHT, IN TERMS OF BUSINESS TO RELEASE RESERVATIONS AND TABLES AFTER 1 HOUR. We tolerate delays up to max. 1 hour.

CONTACT GUEST RELATIONS

HELLO THEHEARTHOUSE.ME +49 151 615 450 40 LENBACHPLATZ 2 80333 MÜNCHEN